

General Warranty Information

Furniture Concepts extends full manufacturers' warranties on all goods in accordance with factory guidelines based on normal use. Any items not specifically stated below are warranted to be free of manufacturing defects and will be handled in accordance with factory guidelines and timeframes. Warranty does not cover damages to any product due to abuse, misuse, or any freight mishandling. In order to determine the most effective resolution to any warranty claim we will require pictures that demonstrate the warranty claim to be provided by you to Furniture Concepts:

- **TOUGH STUFF PINE BEDS, CASE PIECES AND LOUNGE SEATING FRAMES** are warranted against manufacturing defects for a period of 5 years from the date of delivery. Dining room chair frames are guaranteed for 2 years. Foam and fabric on all seating pieces are guaranteed against manufacturing defects for a period of 1 year from the date of delivery. Warranty is void if furniture is used outdoors or damaged through abuse.
- **FULLY UPHOLSTERED SEATING** is warranted against defects in materials and workmanship and against structural damage incurred through normal residential use for the following period of time: all frames, mechanisms and springs for 5 years, and foam and fabric cushions for 1 year. Furniture Concepts reserves the right to repair or replace at its discretion any product deemed defective as directed by manufacturing facility.
- **RECLINERS** are warranted for a period of 2 years from the date of shipment against manufacturing defects in materials or workmanship. This warranty does not cover damages to products due to abuse, misuse, or any freight mishandling. Furniture Concepts reserves the right to repair or replace at its discretion any product deemed defective as directed by manufacturing facility.
- **TOUGH MAX MOLDED PLASTIC FURNITURE** is warranted against breakage during normal use for a period of 2 years. Warranty provisions outlined above do not apply to any product which has been subjected to misuse, abuse, neglect, lack of normal maintenance, accident, or whose original construction has been altered by anyone except the manufacturer. Warranty is void if product: a) is exposed to heat source closer than 18", b) is exposed to heat in excess of 165 degrees F, or c) is exposed to UV if UV protection was not specified.
- **ACCENT SEATING, ACCENT TABLES, DINING GROUPS** are warranted to be free from defects in material and workmanship, under normal household use, for a period of 1 year. This warranty will not apply to damage arising from neglect, accidental or intentional damage, institutional or commercial use, exposure to extremes in temperature or humidity, or misuse of the product.
- **LAMPS** are warranted for a period of one year to be free of any manufacturing defects. Should any products be determined to be defective as a result of defects caused by factory, Furniture Concepts will either replace or repair said products at no charge, at our discretion.
- **MATTRESSES** are warranted to be free from manufacturing defects for a period of 1 year from date of purchase.
- **ADIRONDACK OUTDOOR FURNITURE** is warranted to be free of termites, decay or hardware corrosion for a period of 10 years.
- **OUTDOOR PICNIC TABLES & BENCHES** are warranted for a period of 1 year from date of shipment against manufacturing defects in material or workmanship.